



Hereford City

Trunk Mains Renewal



August 2017

Earning the trust of our customers every day

Upcoming work and important traffic information

As part of our £1.7 billion investment programme for the five year period between 2015 and 2020, Welsh Water will be investing £8.5 million to install a new section of large water pipe between our Bewdley Bank service reservoir and Hereford City.

Why are we doing this?

We want to be able to continue to provide our customers in the area with a safe, reliable supply of clean drinking water for decades to come.

The work will help to ensure security of supply to our customers and to alleviate issues with loss of supply or low water pressure currently experienced by some customers in the area.

We need to be able to cater for future generations and must be able to accommodate growth in the area. This work will help us to maintain water supplies for the increase in demand and also provide capacity for future growth and development identified on the local development plan.

What does this work involve?

This work will involve installing around 7.5 kilometres of large diameter water pipe. Work will start north of the city at Bewdley Bank Service Reservoir. Where possible, we have designed the work to be undertaken in fields however, there is still a large amount of the work which will need to be done in the highway. Roads affected will include Canon Pyon Road (including the junction with Roman Road), Three Elms Road, Three Elms Industrial Estate, Wordsworth Road, Yazor Road, Grandstand Road, Moor Farm Lane, Windermere Road, crossing the A49 (Holmer Road) near Holmer Primary School.

Traffic

Traffic delays will be likely while we are working on sections in the highway but we will do all we can to ensure traffic is kept flowing as freely as possible whilst protecting the safety of the public and our workforce.

We will work with Herefordshire Highways department to ensure we have the best traffic management and advanced warning signage for any expected traffic delays in the area.

All work will be advertised in advance and regular updates will be available on our website as well as Hereford Council website, customer service centres and parish newsletters in north Herefordshire.

Traffic management plan

Wherever possible, we will keep roads open while we work. We will need to close some of the smaller roads during the course of the work and we will use advanced signage to inform customers when and where these closures will take place. Diversions will be clearly signposted when road closures are necessary.

When will the work take place?

The work is due to start around Autumn 2017 and we anticipate that it will take us around eighteen months to complete.





Where we'll be working



Want to know more?

Keep an eye on our website where we will be posting updates on the scheme along with opportunities for you to meet up with our team and ask any questions you may have.

Traffic information will also be available on welshwater.com and Hereford Council's website on herefordshire.gov.uk.

Contact us

If you have any specific queries regarding this work, please contact Welsh Water's Customer Call Centre on **0800 052 0130** and ask for Sheena Howells or Lucy Barnett.