

BODENHAM PARISH

COMMUNITY-LED PLAN QUESTIONNAIRE

This questionnaire is intended to allow everyone living in Bodenham Parish to have their say about what they think of the present state of the Parish and how they would like to see it develop in the future. In July we held Planning for Real ® Open Days in the Parish Hall and the Seward James Centre, as well as a Planning for Real ® session for pupils and parents at St Michael's School. The questions in this survey reflect the comments made during these events, together with a number of other topics on which we would value your opinion.

This questionnaire is completely anonymous and confidential. It is being distributed to every adult in the Parish and will be collected on Saturday, 23rd October 2010 or during the following week. We very much hope that you will feel able to record your views and ideas, so that they can be taken into account when the development of the Parish is considered by the Parish Council and Herefordshire Council. We would encourage every adult (aged 18 or over) living in your household to complete their own copy of this questionnaire. If you need any further copies, you can obtain them from Derek Ling by contacting him by telephone on 01568-797389 or e-mail at derek.ling@ymail.com.

We hope that the questions are self-explanatory, but, if you require further explanation or some help in answering them, please do not hesitate to get in touch with Derek Ling (contact details above).

Please note that there is a separate questionnaire for people under 18 years of age to complete.

HIGHWAYS

Q1 **What do you think of the maintenance of road surfaces in the Parish?** (Tick one)

Very Good Good Average Poor Very Poor

Q2 **What do you think of the maintenance of hedges, road verges, ditches and drains?** (Tick one)

Very Good Good Average Poor Very Poor

Q3 **If you have particular concerns about the maintenance of road surfaces, drains, etc, please specify the issue and location.**

Q4 **Would you support the Parish Council employing a local contractor to maintain hedges, ditches and drains, trim verges, and repair fences, etc instead of Herefordshire Council? (The scheme is grant funded by Herefordshire Council for the first 3 years, with 25% of the cost being paid by an increase in Parish Precept/ Council Tax thereafter).**

Yes No No opinion

Q5 **What do you think of the standard of winter gritting and snow clearance on roads through the Parish?** (Tick one in each row)

	Very Good	Good	Average	Poor	Very Poor	No opinion
On main roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On minor roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 **Are more salt/ grit bins needed?** (Tick one)

Yes No No opinion

Q6A **If Yes, please state where:**

Q7 **Are there any places in the Parish where you think road safety is a particular matter for concern?** (Tick one)

Yes No No opinion

Q7A **If Yes, please specify which places are causing you concern and what your concerns are:**

	Where?	What is your concern?
A417		
Chapel Lane		
The Moor		
Brockington Road		
Millcroft Road		
Ketch Lane		
Bodenham Village		
Other		

PUBLIC TRANSPORT

Q8 **How often do you use the local bus service?** (Tick one)

Daily More than Once a week Weekly Monthly Occasionally Never

Q9 **If you use the local bus where do you travel to?** (Tick all that apply)

Hereford Other (please specify)

Leominster

Marden

Q10 **What do you think of the local bus service?** (Tick one)

Very Good Good Average Poor Very Poor No opinion

Q11 **Would you use the local bus service more if:** (Tick any that apply)

It was cheaper? There were better bus shelters?
 It was more frequent? It ran later in the evening?
 It went to more destinations? Other (please specify)
 It was more reliable?
 There was better disability access?

Q12 **If you have children of school age, do they use the school/college bus service?** (Tick one)

Yes No Not applicable

Q12A **If you answered Yes, what do you think of the school/college bus service?** (Tick one)

Very Good Good Average Poor Very Poor No opinion

Q12B **If Poor or Very Poor, how could it be improved?** (Please specify)

ENVIRONMENT

Q13 **Do you think there is a litter and/or fly-tipping problem in the Parish?** (Tick one)

Yes No Don't Know

Q13A **If you answered Yes, please state where.**

Q14 **Would you be prepared to take part in local litter clearance initiatives?** (Tick one)

Yes No

Q15 **Do you think there is a dog mess problem in the Parish?** (Tick one)

Yes No Don't Know

Q16 **Would you support the provision of dog litter bins in the Parish?** (Tick one)

Yes No Don't Know

Q17 **If you answered Yes to Q15 or Q16, please give details of the location**

Q18 **If Yes to Q16, would you be prepared to help empty the dog litter bins regularly?** (Tick one)

Yes No

Q19 **Would you be prepared to take part in other dog mess clearance initiatives?** (Tick one)

Yes No

If you answered Yes to Q14, Q18 and/or Q19, Derek Ling would be very pleased to hear from you by telephone on 01568-797389 or e-mail at derek.ling@ymail.com.

Q20 **Apart from your views on Q13 - Q19, do you think that anything else needs to be done to improve the appearance of the Parish by:** (Tick one in each row)

	Yes	No	No opinion
Providing flowerbeds?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Planting more trees?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Creating wildlife-friendly habitats?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better hedgerow management?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Installing better signs at entrances to the Parish?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="text"/>		

Q21 **Are any of the following a problem for you where you live?** (Tick any that apply)

- | | |
|--|---|
| <input type="checkbox"/> Bonfires | <input type="checkbox"/> aircraft noise |
| <input type="checkbox"/> Noise from local businesses | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Noisy neighbours | <input type="text"/> |
| <input type="checkbox"/> Noisy leisure activities | |
| <input type="checkbox"/> Road noise/ noisy vehicles | |
| <input type="checkbox"/> Noisy dogs | <input type="checkbox"/> None of these |

FLOOD ALLEVIATION AND IMPROVED DRAINAGE

Q22 **Has your property in the Parish ever suffered from flooding of:** (Tick **all** that apply)

	Yes	No	Don't know
The house?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The garage or an outbuilding?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The garden?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q23 **If you answered Yes in any line of Q22, what was the cause?** (Tick all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Not known | <input type="checkbox"/> Blocked culvert |
| <input type="checkbox"/> Flooding from the River Lugg | <input type="checkbox"/> Watercourse/drain/ditch clear but too small to cope |
| <input type="checkbox"/> Water run-off from fields | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Water run-off from roads | <input type="text"/> |
| <input type="checkbox"/> Blocked drains/ sewers | |

Q24 **Do you, or anyone that you know of, need help in the event of heavy rainfall or flooding (for example, in moving furniture, placing sandbags, getting to a place of safety)?** (Tick one)

Yes No

Q25 **Are you willing to volunteer to help others in the Parish in this kind of emergency?** (Tick one)

Yes No

If you said Yes to Q24 or Q25 and you are not already a member of the Bodenham Flood Protection Group (BFPG), please contact Babs Mitcheson on 01568-797170 or e-mail at BabsMitcheson@aol.com.

LOCAL FACILITIES

Q26 **How often do you use the Parish Hall?** (Tick one)

Regularly Occasionally Never

Q26A **How do you rate the facilities in the Parish Hall?** (Tick one)

Very Good Good Average Poor Very Poor No opinion

Q26B **How do you think they could be improved?** (Please specify)

Q27 **Would you use any of the following facilities if they were made available?** (Tick those that apply)

Allotment Other (please specify)

Communal composting facility

Bulk buy food club

Local Exchange Trading Scheme *

**A scheme to exchange goods and services. Each item of goods or service is converted into interest-free credits, so direct swaps do not need to be made.*

Q27A **If you have ticked any box in Q27, would you be prepared to organise that facility?** (Tick one)

Yes No

If you answered Yes to Q27A, Derek Ling would be very pleased to hear from you by telephone on 01568-797389 or e-mail at derek.ling@ymail.com.

Q28 **Which local businesses and other amenities do you use and how often?** (Please specify)

	Daily	Weekly	Monthly	Occasionally	Never
Church	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chapel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Surgery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dispensary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Pub

Garage

Other (please specify which and how often)

Q29 Which of the following facilities do you find it difficult to access? (Tick all that apply and explain why accessing these is difficult for you)

Why is access difficult for you?	
Dentist <input type="checkbox"/>	
Supermarket <input type="checkbox"/>	
Bank <input type="checkbox"/>	
Cash point <input type="checkbox"/>	
None of these <input type="checkbox"/>	
Other (please specify) <input type="checkbox"/>	

LEISURE

Q30 What *additional* leisure facilities and activities would you like in the Parish? (Tick all that apply)

	Yes	No	No opinion
Cricket pitch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Football pitch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sailing/ canoeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fishing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor fitness trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brownie club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kick-about/play areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BMX/ bike trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Martial arts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adventure playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Film shows	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skate park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pony club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

Q31 If you answered Yes in any row above, would you be prepared to organise or help with the facility/ activity in question? (Tick one)

Yes No

If you answered Yes, please contact Derek Ling by telephone on 01568-797389 or e-mail at derek.ling@ymail.com.

Q32 How often do you use public footpaths in the Parish? (Tick one)

Daily Weekly Monthly Occasionally Never

Q33 Would you like to see: (Please tick one in each row)

	Yes	No	No opinion
Better maintenance of footpaths?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better signage of footpaths?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better information about local footpaths?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More footpaths?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q33A If you answered Yes in any row above, and/or you have other ideas, please provide details:

Q34 How often do you ride on horseback in the Parish? (Tick one)

Daily Weekly Monthly Occasionally Never

Q35 Would you like to see? (Please tick one in each row)

	Yes	No	No opinion
Better maintenance of bridleways?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better signage of bridleways?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better information about local bridleways?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More bridleways?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q35A If you answered Yes in any row above, and/or you have other ideas, please provide details:

HEALTHCARE

Q36 **What do you think of the following healthcare facilities and services?** (Tick one in each row)

	Very Good	Good	Average	Poor	Very Poor	No opinion/ Don't use
GPs' surgery in Bodenham	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dispensary in Bodenham	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nursing services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home help service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q37 **What additional services would you like to be available at the Bodenham Surgery?** (Tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Physiotherapy | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Chiropody | |
| <input type="checkbox"/> Alternative medicine | |
| <input type="checkbox"/> Mental health support/ counselling | |
| <input type="checkbox"/> Support for carers | |

Q38 **How could the healthcare service at Bodenham Surgery be improved?** (Tick those that apply)

- | | |
|---|---|
| <input type="checkbox"/> More day opening times | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Evening opening times | |
| <input type="checkbox"/> Saturday opening times | |

COMMUNICATION

Q39 **The Parish Council has recently sponsored the establishment of the Parish Website at www.bodenhamparish.org.uk. Have you heard about it?** (Tick one)

- | | | |
|--------------------------|---|---------------------------|
| Yes, had a
look at it | Heard about it,
but not looked at it | No, not heard
about it |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q39A **If Yes, have you any ideas about how it might be developed or improved?** (Please specify)

Q40 **Where do you find information about what is going on in the Parish?** (Tick any that apply)

- | | |
|---|---|
| <input type="checkbox"/> Not applicable/ not interested | <input type="checkbox"/> Local noticeboard |
| <input type="checkbox"/> Bodenham <i>Newsletter</i> | <input type="checkbox"/> From friends, family or neighbours |
| <input type="checkbox"/> <i>The Hereford Times</i> | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> <i>The Hereford Journal</i> | |
| <input type="checkbox"/> The Parish Website | |

Q41 **Do you think there is a need for any new notice boards in the Parish?** (Tick one)

- Yes No No opinion

Q41A **If Yes, where?** (Please specify)

Q42 **Would you support a higher speed broadband connection to the Parish?** (Tick one)

Yes, if no
additional cost

Yes, and prepared
to pay extra

No/
not applicable

Q43 **Do you agree or disagree that you can influence decisions affecting the Parish?** (Tick one)

Strongly
Agree

Agree

Neither Agree
nor Disagree

Disagree

Strongly
Disagree

Q44 **Do you attend meetings of the Parish Council?** (Tick one)

Regularly

Occasionally

Never

Q44A **If Never, why not?** (Tick those that apply)

Not interested

Other (please specify)

Too busy

Meetings at inconvenient time

Did not know I could attend

Q45 **How could it be made possible for residents like you to influence local decisions more effectively?** (Please specify)

CRIME AND SAFETY

Q46 **How safe or unsafe do you feel living in the Parish?** (Tick one)

Very
safe

Fairly
safe

Neither safe
nor unsafe

Fairly
unsafe

Very
unsafe

Q46A **If at all unsafe, why is this?** (Please specify)

Q47 **What do think of the local police service?** (Tick one)

Very Good

Good

Average

Poor

Very Poor

No opinion

Q48 **Would you like to see the re-establishment of a Neighbourhood Watch scheme?** (Tick one)

Yes No Don't Know

Q48A **If Yes, would you prepared to help with a Neighbourhood Watch Scheme?** (Tick one)

Yes No

Q49 **Are you aware of the Rural Watch scheme under which police alerts about suspected criminal or other suspicious activity affecting the rural community is circulated by e-mail?** (Tick one)

Yes No

Q49A **If you are not already part of it and are on e-mail, would you like to be part of it?** (Tick one)

Yes No

If you answered Yes, please contact Derek Ling on 01568-797389 or at derek.ling@ymail.com.

HOUSING AND DEVELOPMENT

Q50 **Is more housing needed in the Parish?** (Tick one)

Yes No Don't Know

Q51 **If additional residential accommodation was to be built in the Parish, what should it be?** (Tick as appropriate)

	Yes	No	No opinion
Family houses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Executive houses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Realistically priced starter homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social housing/ affordable homes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sheltered accommodation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Houses for the elderly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Houses for the disabled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="text"/>		

Q51A **If there were to be additional residential accommodation built in the Parish, where should it be sited?** (Please specify)

Q52 **Should the Parish encourage the establishment of more:** (Tick one in each row)

	Yes	No	No opinion
Small businesses?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medium /large businesses?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Workshops?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q52A If you answered Yes in any row of Q52, where should they be sited? (Please specify)

GENERAL

Q53 Overall, how satisfied are you with the Parish as a place to live? (Tick one)

Very Satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Q54 We hope that we have covered most matters likely to concern residents in Bodenham Parish. However, if you have any issues or ideas that have not been mentioned and you would like them to be considered for the Parish Plan, please state them in the box below, continuing on a separate sheet if necessary. (If you are expanding your answer to particular question, please include the number of that question).

PERSONAL INFORMATION

We should greatly appreciate it if you would provide the following information. It will only be used to check whether we have heard from all sections of the community and to allow us to investigate any differences of opinion between different groups or types of people.

Like the rest of the questionnaire, no information will be used to identify individuals or households and **your responses will remain completely anonymous and confidential.**

C1 What is your gender? (Tick one)

Male

Female

C2 What is your age? (Tick one)

18-24 years

25-44 years

45-64 years

65-74 years

75 years and older

C3 **How long have you lived in the Parish?** (Tick one)

- Less than a year 1-2 years 2-5 years 5-10 years More than 10 years

C4 **Is your dwelling in** (Tick one)

- | | |
|--|---|
| <input type="checkbox"/> Bodenham Village? | <input type="checkbox"/> Maund Bryan? |
| <input type="checkbox"/> Bodenham Moor? | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Isle of Rhea? | |
| <input type="checkbox"/> Bowley Lane? | |

C5 **Is your dwelling** (Tick one)

- | | |
|---|---|
| <input type="checkbox"/> Owned by you? | <input type="checkbox"/> Provided as part of your employment? |
| <input type="checkbox"/> Privately rented? | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Rented from a Housing Association? | |
| <input type="checkbox"/> Shared ownership? | |

C6 **How is your employment status best described?** (Tick all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Employed full-time (over 30 hours a week) | <input type="checkbox"/> Unemployed |
| <input type="checkbox"/> Employed part-time (under 30 hours a week) | <input type="checkbox"/> Unwaged homemaker |
| <input type="checkbox"/> Self-employed full or part-time | <input type="checkbox"/> Student |
| <input type="checkbox"/> Retired | <input type="checkbox"/> Full or part-time carer |

C7 **How far from home do you work?** (Tick one)

- | | |
|---|---|
| <input type="checkbox"/> I am not working | <input type="checkbox"/> I work within 6 - 20 miles from home |
| <input type="checkbox"/> I work from home | <input type="checkbox"/> I commute more than 20 miles from home |
| <input type="checkbox"/> I work within Bodenham Parish | <input type="checkbox"/> I have no fixed work-base |
| <input type="checkbox"/> I work outside the Parish but within 5 miles from home | |

Thank you very much indeed for completing this survey.

Please check that you have answered all the questions. Your questionnaire will be collected on Saturday, 23rd October 2010 or during the following week. If for any reason this is difficult for you, or the questionnaire has not been collected by Saturday, 30th October 2010, please contact Derek Ling by telephone on 01568-797389 or e-mail at derek.ling@ymail.com and he will arrange collection.